Claims

[c1] 1. A system for auditing, the system comprising:
an audit survey module configured to display at least
one audit survey and a number of audit questions for the
audit survey; and
a comment module configured to receive a comment and
at least one selection from a number of selectable classi-
fications provided by the comment module for describ-
ing the comment, wherein the comment module is used
for classifying an answer to one of the audit questions.

[c2] 2. The system of claim 1 further comprising a completed
audit module configured to display a summary report
and comment for each completed audit survey.

[c3] 3. The system of claim 2 wherein the number of se-
lectable classifications provided by the comment module
comprises at least one from the group consisting of a
number of comment categories and a number of causal
factors.

[c4] 4. The system of claim 1 further comprising a graphical
display module configured to graphically display a clas-
sification selection frequency for at least one of the se-

lectable classifications.

[c5]   5. The system of claim 1 further comprising a comment solutions module configured to display comment solutions and to retrieve each comment solution for display based on at least one of the number of selectable classifications.

[c6]   6. The system of claim 1 wherein the comment module is further configured to receive a comment correction completion date and wherein the system further comprises a comment corrective action module configured to automatically obtain an evaluation rating for monitoring correction of each received comment based on a difference between the comment correction completion date and an updated comment correction completion date received by the comment corrective action module.

[c7]   7. The system of claim 1 further comprising an audit review module configured to display instructions for conducting an audit and to display instructions having described criterion for explaining selection protocol for each one of the number of selectable classifications.

[c8]   8. The system of claim 1 wherein the audit survey module further comprises an number of selectable assessment ratings for rating at least one audit survey and

wherein the system further comprises an assessment module configured for selecting at least one audit survey and displaying the assessment rating for the selected audit survey.

[c9] 9. A computer-implemented method for auditing, the computer-implemented method comprising:
receiving a comment for transmission to a computer-readable medium;
providing a number of selectable classifications for describing the comment;
receiving at least one selection from the number of selectable classification; and
transmitting the comment and the at least one selected classification to the computer-readable medium for auditing.

[c10] 10. The method of claim 9 further comprising receiving the comment and storing the comment for retrievable based on the at least one selected classification.

[c11] 11. The method of claim 10 wherein the number of selectable classifications comprises at least one from the group consisting of a number of comment categories and a number of causal factors.

[c12] 12. The method of claim 9 further comprising providing

comment solutions for solved comments and retrieving a comment solution based on at least one of the selectable classifications.

[c13] 13. The method of claim 9 further comprising receiving a comment correction completion date for transmission with the comment to the computer-readable medium and the computer-readable medium receiving the comment correction completion date and an updated comment correction completion date for automatically obtaining an evaluation rating based on a difference between the original correction completion date and the updated correction completion date, wherein the evaluation is used for monitoring correction of the comment.

[c14] 14. The method of claim 9 further comprising graphically displaying a classification selection frequency for at least one of the selectable classifications based on a number of received comments.

[c15] 15. The method of claim 14 further comprising determining a selection frequency for each classification to obtain the top five selected comment categories and graphically displaying the selection frequency for the top five selected comment categories.

[c16] 16. The method of claim 14 further comprising deter-

mining a selection frequency for each classification to obtain the top five selected causal factors and graphically displaying the selection frequency for the top five selected causal factors.

[c17]   17. A web-based method for conducting and monitoring a number of audits, the web-based system comprising: providing a computer-readable medium, wherein the computer-readable medium is accessible through a web page;

downloading an audit survey module from the computer-readable medium, the audit survey module configured to display at least one audit survey and a number of audit questions for the audit survey;

downloading an audit comment module from the computer-readable medium, the audit comment module configured to provide a comment entry field for receiving a textual description of a comment to one of the audit questions and the audit comment module further configured to provide a number of selectable classifications for describing the textual description of the comment;

entering the textual description and selecting at least one of the selectable classifications; and

uploading the audit survey module and the comment module to the computer-readable medium.

[c18] 18. The method of claim 17 further comprising accessing the computer-readable medium through a graphical display module configured to graphically display a classification selection frequency for at least one of the selectable classifications for use in monitoring the audit.

[c19] 19. The method of claim 17 wherein the comment module is further configured to receive a comment correction completion date and wherein the method further comprises accessing the computer-readable medium through a comment corrective action module configured to automatically obtain an evaluation rating for monitoring correction of each received comment based on a difference between the comment correction completion date and an updated comment correction completion date received by the comment corrective action module.

[c20] 20. The method of claim 17 wherein the audit survey module further comprises an number of selectable assessment ratings for rating the audit surveys downloaded with the audit survey module and wherein the method further comprises accessing the computer-readable medium through an assessment module configured for selecting at least one audit survey and displaying the assessment rating for the selected audit survey.